Century Federal Credit Union

Eagle Mobility
Mobile Banking Application

Guide for iPhone Users

NCUA

EQUAL HOUSING LENDER

Century Federal Credit Union (CFCU) is proud to bring you Eagle Mobility - CFCU's Mobile Banking Application.

Take flight with Eagle Mobility and access your accounts 24/7. Eagle Mobility allows CFCU members to securely login to check balances, transfer funds, pay bills and find a nearby location/ATM. You must be signed up for online banking to utilize Eagle Mobility.

CFCU members can download an IOS/Apple version of the Eagle Mobility – Mobile Banking Application from the iPhone App Store.

Eagle Mobility - CFCU's Mobile Banking Application has three components:

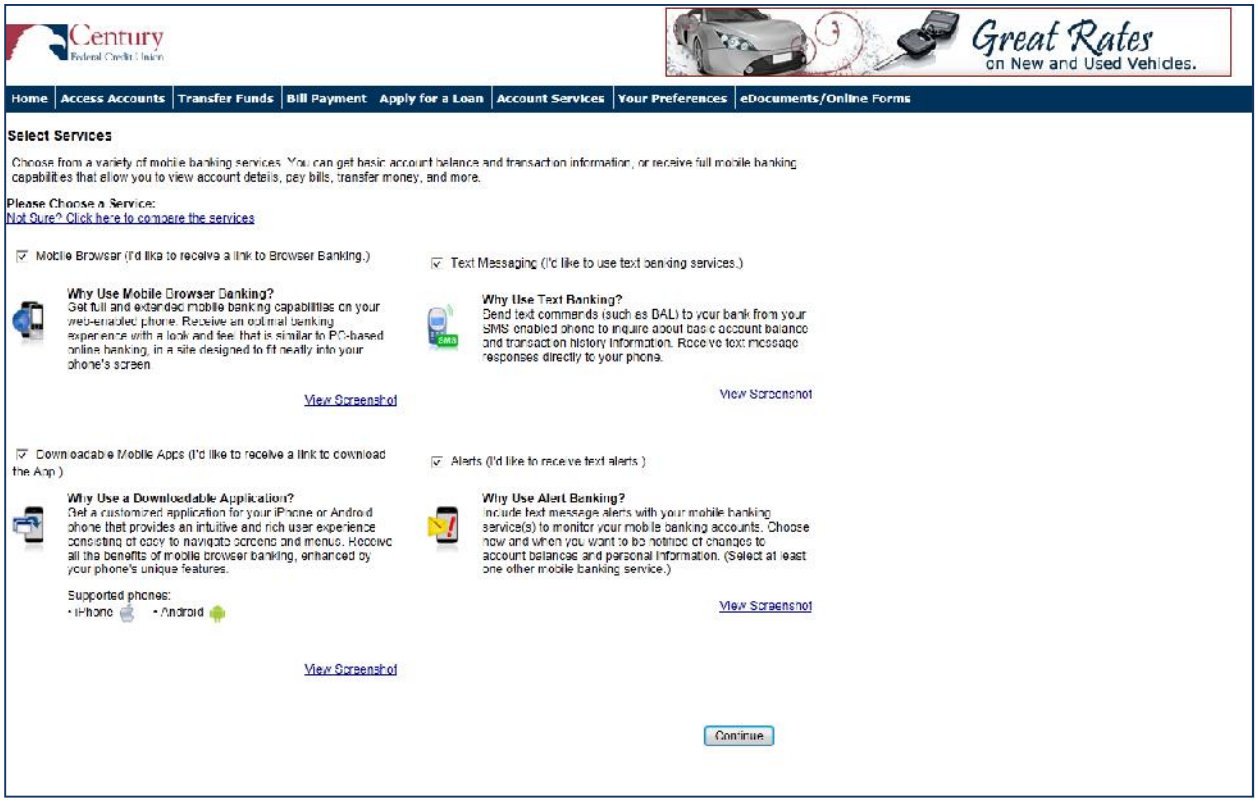
1. **Mobile Application**: IOS/Apple phones/Android phones only
2. **Mobile Web Browser**: smartphones other than IOS/Apple phones and Android phones (with Android and iPhones your most optimal Mobile Banking experience will be with the Mobile Application).
3. **SMS (Texting and Alerting)**: any phone that has texting capabilities

It's easy to get started. Simply continue reading to discover the steps to get started with Eagle Mobility - CFCU's Mobile Banking Application!

Registering Your Device:

Before you begin, you must first register your phone by logging into your CFCU home banking. Once you're logged in select "Access Accounts" and select "Eagle Mobility/Mobile Banking" to register your phone.

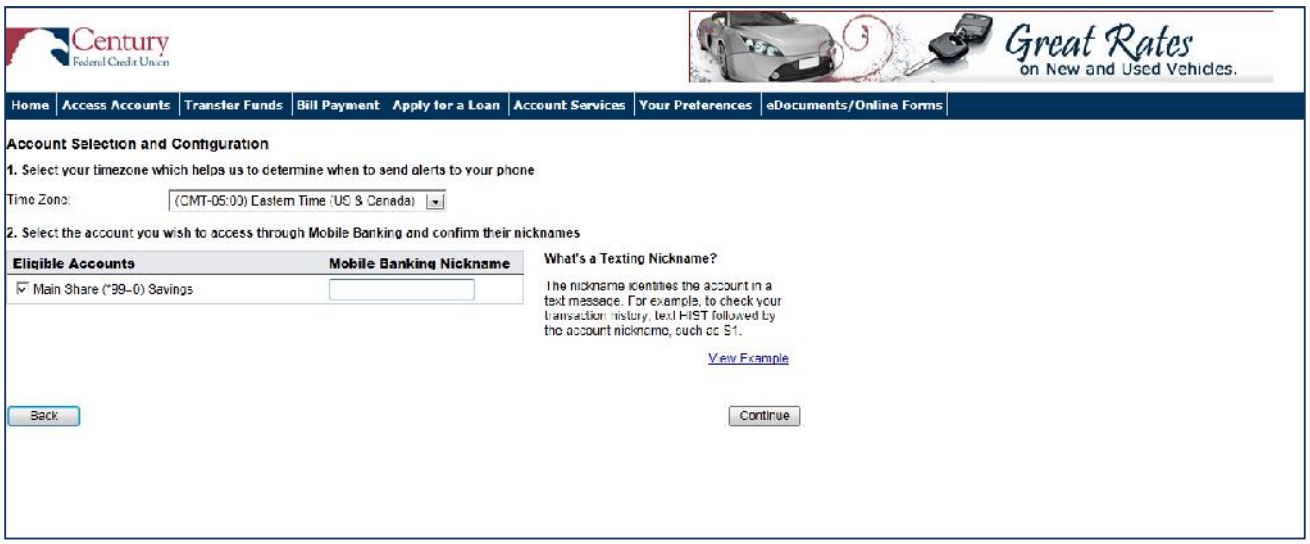
Start by selecting the types of services you wish to access on your phone by placing check marks in the appropriate boxes.



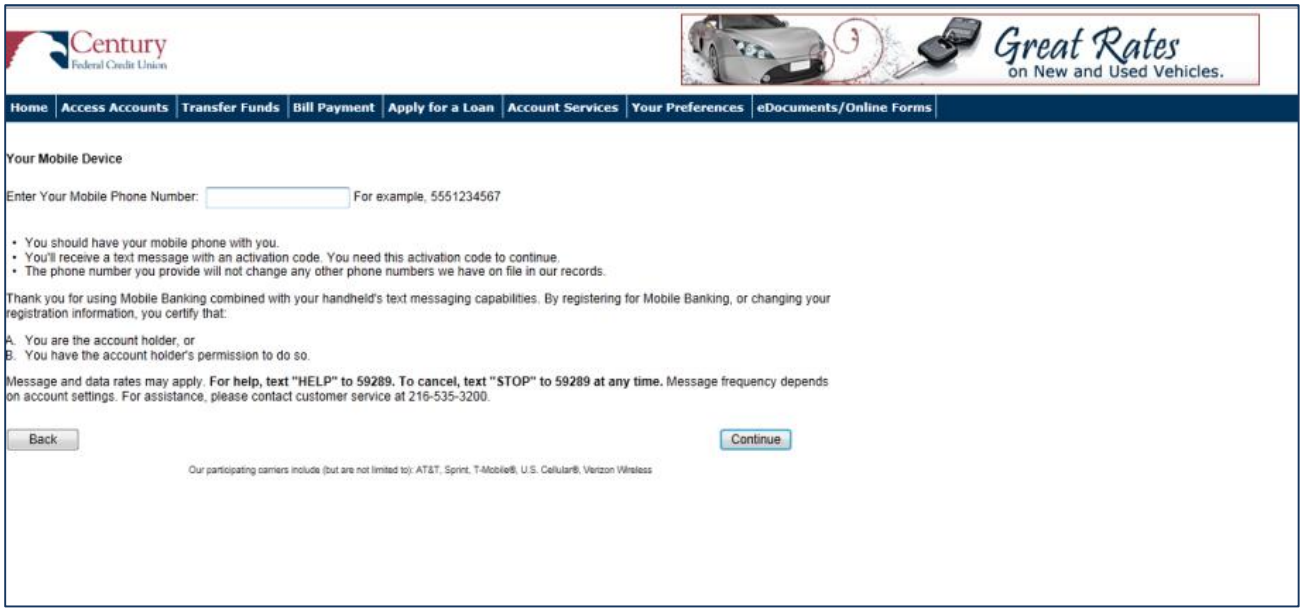
***** When selecting Alert Banking, you must make sure that you setup the type of alerts you wish to receiving within home banking services.

Select time zone and accounts you wish to access.

You can also give your accounts a short nickname for texting purposes. E.g. Main Share Mobile Banking Nickname: BobSav1



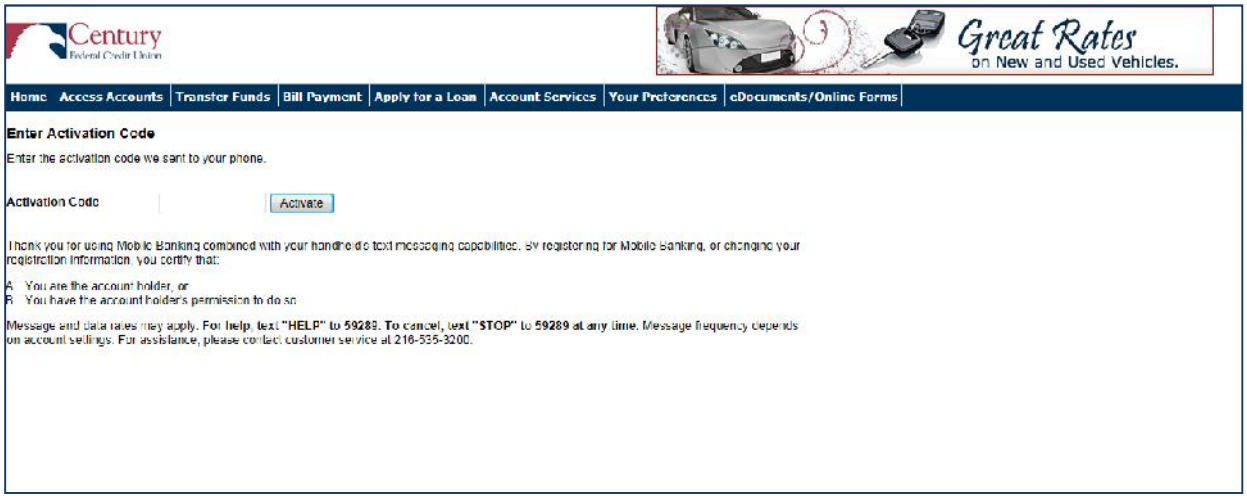
Enter your mobile phone number:



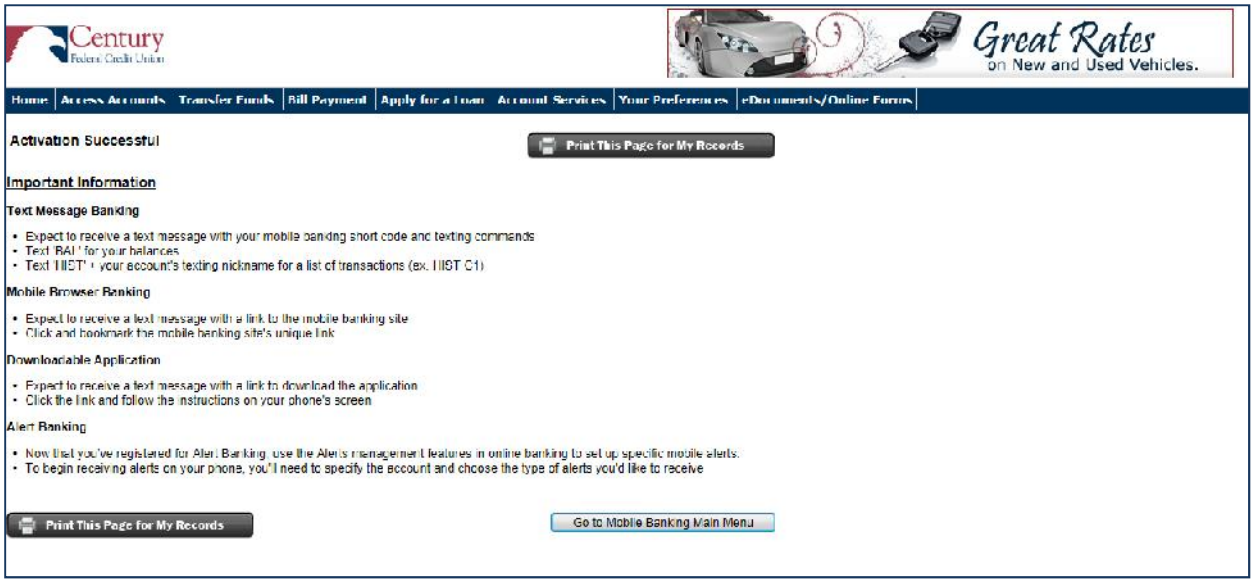
Once you click “Continue” a text will be sent to your iPhone with an Activation Code.

Once entering your mobile phone number you will receive a text message on your phone containing the Activation Code.

Enter Your Activation Code and click “Activate.”



You may now begin using your phone for mobile banking.



As an iPhone user, you will receive a text message with further instructions for each service you selected online.

For more information on how to access these services, please read more about:

1. Text Banking (SMS)
2. Mobile Web Browser (WAP)
3. Downloadable App from iTunes (APP)

During the registration process, you will receive a text message with information on how to access and use SMS (text Banking).

Text to 59289.

Type HIST + account nickname to receive a list of transactions for that account.

Type BAL to see a list of all your account balances.

See additional texting codes on next page.

Additional texting codes include:

REQUEST	KEYWORD (S)	DESCRIPTION
Account Balance	B, BAL, Balance, Balances	Check the balances for all accounts you've registered in Mobile Money. If you've registered accounts from more than one financial institution, enter the financial institution's identifier before the keyword. For example: CFCU BAL
Transaction History	STMT, TRAN, HIST (acct nickname)	Check the most recently posted transactions of the account you specify with the account nickname. For example, TRAN SAV1. If you've registered accounts from for than one financial institution, enter the financial institution's identifier before the keyword. For example, CFCU HIST SAV1. If your transaction history response message ends with "Reply NEXT" text NEXT or MORE to view more transactions.
Help	HELP, HLP	Provides information about the Eagle Mobility – CFCU's Mobile Banking keywords
Stop Requests	STOP, END, CANCEL, UNSUBSCRIBE, STOP ALL	Stop receiving Mobile Banking alerts. Text: • STOP BNKG to cancel banking alerts. • STOP MKTG to cancel marketing alerts. • STOP ALL to stop all alerts. If the member has registered accounts from more than one financial institution, enter the financial institution's identifier before the keyword. For example, CFCU STOP ALL.

Note that Text messages are limited to 160 characters. Sometimes all the account information can't be sent in one message because it exceeds the character limit. In this case, account information will be sent in multiple messages – no more than five at a time.

Mobile Web Browser

During the registration process, you will receive a text message with information on how to access the Mobile Web Browser (if you selected as a service online). Note as an iPhone user the downloadable Mobile Application will be your most optimal Eagle Mobility – CFCU Mobile Banking experience.

Simply click on the "Launch Mobile Banking" link in the text message to launch your mobile phone's browser.

After arriving at the mobile browser URL, it is recommended that you bookmark the site for easier future reference.

Mobile Web Browser

After selecting Log In, you will see your security image. Enter your home banking password.

Mobile Web Browser

Once you're logged in you'll see the Eagle Mobility Web Browser Main Menu.

Downloadable Eagle Mobility – Mobile Banking Application

Click on the "Download Mobile Banking" link. This will activate and launch the application for the first time use.

After successfully activating the application for the first time, future access to the application will only require you to select the Eagle Mobility – Mobile Banking icon from your phone.

Downloadable Eagle Mobility – Mobile Banking Application

The Century Federal Credit Union (CFCU) iPhone Application screen will appear momentarily and will automatically redirect you to the iTunes store.

The amount of time it takes to redirect will depend on the speed of your connection. **DO NOT CLICK** on the "Click here to go to the App Store" link. Let it redirect.

Downloadable Eagle Mobility – Mobile Banking Application

After being re-directed to the iTunes store, you will receive an additional text message that contains a link that is required to activate your Eagle Mobility Mobile Banking Application for the first time.

Close this text message at this time and click on the “Install” button. You can also search and download the APP from the APP Store. Search under Century Federal, Eagle Mobility, Century Federal Credit Union and CFCU. Note if you visit and download Eagle Mobility from the Apple Store you will still need to activate your phone number within your CFCU Online Banking account.

If prompted, enter your Apple ID and Password to complete the download process.

Downloadable Eagle Mobility – Mobile Banking Application

After the download has been completed, you will see the Eagle Mobility – CFCU Mobile Banking icon on your screen. DO NOT click on the icon at this time.

Open your text message you received during the pre-install process and click on the “Download Mobile Banking” link. This will activate and launch the application for the first time use.

After successfully activating the application for the first time, future access to the application will only require you to select the Eagle Mobility – Mobile Banking icon from your phone.

Downloadable Eagle Mobility – Mobile Banking Application

After launching the application, you will see your security image and prompt to enter your home banking password.

See additional Eagle Mobility screen shots on the next couple pages.

Log In

Account Details

Transactions

Payments

Locations

Search by Address/Zip

Search Results List

Search Results Map

Supported Operating Systems, Browsers and Networks

The following statements outline the scope of general optimization approach. Devices outside the following guidelines are not selected for testing. However, there is no guarantee that a device **not included** in this list is specifically optimized unless that device is on the tested devices list below.

Minimum Device Operating System Support

- **Android (Version 2.0):**
  - Operating system versions below v2.1 are NOT supported.
  - User installed operating system versions ('Custom ROMs') are not supported. Only operating systems installed by the manufacturer/carrier by default are supported.
- **Apple (Version iOS 3.0):**
  - Operating system versions v3 and above are supported.

Channel Support

All Android and iOS devices in the certified device list are supported for the Application and Browser access channels. All devices are supported for the SMS channel.

Certified Device List	
Make	Model
Apple	iPhone 3G
Apple	iPhone 3GS
Apple	iPhone 4
Apple	iPhone 4S
Google	Nexus One
Google	Nexus S
HTC	Aria
HTC	Desire
HTC	Droid Incredible
HTC	Droid Incredible 2
HTC	EVO 3D
HTC	EVO 4G
HTC	EVO Shift 4G
HTC	HD2
HTC	HD7
HTC	Hero
HTC	Inspire
HTC	Sensation 4G
HTC	ThunderBolt
HTC	Touch Pro
HTC	Vivid
HTC	Wildfire S
Huawei	Ascend
LG	Ally
LG	Cosmos Touch
LG	enV Touch
LG	LX400
LG	Optimus T
LG	Optimus V/U/M/S
LG	Rumor Touch
LG	Vortex
Motorola	Atrix 4G
Motorola	Droid
Motorola	Droid 2
Motorola	Droid 3
Motorola	Droid Bionic
Motorola	DROID Pro
Motorola	DROID RAZR/RAZR MAXX

Certified Device List (Continued)	
Make	**Model**
Motorola	Droid X
Motorola	DROID X2
Motorola	I1
Motorola	Triumph
RIM	Blackberry Bold 9000
RIM	Blackberry Bold 9650
RIM	Blackberry Bold 9700
RIM	Blackberry Bold 9900
RIM	Blackberry Curve 3G 9300
RIM	Blackberry Curve 8330
RIM	Blackberry Curve 8530/20
RIM	Blackberry Curve 9350
RIM	Blackberry Storm 9530
RIM	Blackberry Torch 9800
RIM	Blackberry Torch 9810
Samsung	Admire R720
Samsung	Captivate
Samsung	DROID CHARGE
Samsung	Epic 4G
Samsung	Fascinate
Samsung	Galaxy Nexus
Samsung	Galaxy Prevail
Samsung	Galaxy S
Samsung	Galaxy S 4G
Samsung	Galaxy S II
Samsung	Gravity SMART
Samsung	Infuse 4G
Samsung	Intercept
Samsung	Stratosphere
Samsung	Transform Ultra
Samsung	Vibrant
Sanyo	Incognito SCP-6760
Sony	Ericsson Xperia PLAY
T-Mobile	G2x
T-Mobile	myTouch 4G

Century Federal Credit Union does not charge a fee for you to use Eagle Mobility Mobile Banking. Your mobile phone provider may charge access fees or data usage fees to obtain web access. Message and data rates may apply. Check with your service carrier for more details on specific fees.

iPhone® is a registered trademark of Apple, Inc.
Android® is a trademark of Google, Inc.
App Store is a service mark of Apple Inc.

Your use of the Text Banking Service ("Service") constitutes your agreement to these terms and conditions. We may amend these terms, and modify or cancel the Service or any of its features without notice,

You agree to provide us with a valid mobile number. You agree that we may send you text messages through your wireless provider. We do not charge for the Service, but you are responsible for all charges and fees associated with text messaging imposed by your wireless service provider.

You understand that balances provided may not include recent or pending transactions that have not yet posted to your account and that other restrictions may apply. See your account agreement for more information.

Notify us immediately of any changes to your registered Device. In case of unauthorized access to your Device or Service, you agree to cancel enrollment associated with the Device immediately.

You agree to indemnify, defend, and hold us harmless from any third party claims, liability, damages or costs arising from your use of the Service or from you providing us with a phone number that is not your own.

You agree that we will not be liable for failed, delayed, or misdirected delivery of any information sent through the Service; any errors in such information; any action you may or may not take in reliance on the information or Service; or any disclosure of account information to third parties resulting from your use of the service. We will not be liable to you for special, indirect or consequential damages.

Federally insured by NCUA. We do business in accordance with the Federal Fair Housing Law and Equal Credit Opportunity Act.

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Need more help? Please contact our Member Service Center at (800) 615-2328.